

KIRANMAI DANDAMUDI PRICING ANALYST

kiranmaimuvva255@gmail.com | 07344652325 | Middlesbrough, United Kingdom

Professional Summary

Results-driven Pricing & Invoice Processing professional with nearly **5 years of experience** in invoice auditing, pricing management, customer communication, and issue resolution. Experienced in validating invoices, identifying pricing discrepancies, maintaining accurate product pricing, and supporting retail and wholesale operations. Proven ability to collaborate with customers, vendors, and internal stakeholders to resolve pricing issues efficiently. Progressed through multiple promotions due to strong analytical skills, customer service, leadership, and process expertise.

Professional Experience

Pricing Specialist, Mostedge services pvt ltd

01/2025 – 10/2025
India

- Managed pricing support tickets and resolved customer pricing issues within defined SLAs.
- Communicated directly with customers through phone, email, and WhatsApp to understand pricing concerns and provide timely resolutions.
- Investigated complex pricing discrepancies and coordinated with internal teams to resolve issues.
- Maintained accurate product pricing and ensured compliance with customer pricing requirements.
- Trained and mentored newly hired Pricing Analysts on pricing processes, quality standards, and best practices.
- Assisted in workload planning to ensure deadlines and service levels were consistently achieved.
- Worked on promotional pricing for packaged beverage products, ensuring promotional prices were implemented accurately and on schedule.
- Improved customer satisfaction by providing prompt issue resolution and clear communication.
- Suggested process improvements that reduced pricing errors.
- Improved turnaround time for ticket resolution.
- Performed quality checks on pricing updates.
- Reduced pricing defects through detailed validation.
- Managed escalated customer issues.
- Built strong customer relationships.
- Conducted follow-ups until issues were fully resolved.

Pricing Analyst, Mostedge services pvt ltd

01/2023 – 12/2024
India

- Verified pricing accuracy for existing products across customer accounts.
- Created and maintained pricing records for newly introduced products.
- Applied customer-specific margin and markup rules while setting product prices.
- Contacted customers through phone and WhatsApp to clarify pricing requirements whenever necessary.
- Identified pricing discrepancies and collaborated with cross-functional teams to ensure accurate pricing implementation.
- Performed detailed pricing validation before releasing updates into production systems.
- Maintained high levels of pricing accuracy while meeting daily productivity targets.
- Audited invoices to identify pricing inconsistencies.
- Coordinated with internal stakeholders to investigate and resolve invoice discrepancies.
- Supported pricing maintenance activities and ensured data accuracy.
- Assisted senior analysts in handling pricing-related exceptions.
- Prepared daily or weekly pricing reports.
- Tracked KPIs and SLA performance.
- Maintained pricing accuracy metrics.

Invoice Analyst, Mostedge services pvt ltd

02/2021 – 12/2022

- Audited high-volume retail and wholesale invoices for pricing and billing accuracy.
- Processed invoices from major vendors including **Coca-Cola, Pepsi**, and wholesale suppliers.
- Verified tobacco, cigarette, beverage, and other retail product invoices against pricing agreements.
- Identified billing discrepancies and ensured timely corrections before invoice processing.
- Coordinated with vendors and internal departments to resolve invoice-related issues.
- Maintained high accuracy while processing large invoice volumes within strict deadlines.
- Ensured compliance with company policies and invoice processing standards
- Supported team leads during peak workload.
- Assisted in onboarding new employees.

Education

Bachelors of Technology(Electronics and Communication Engineering),
Dhanekula Institute of Engineering and Technology

06/2016 – 10/2020
Vijayawada,India

KEY SKILLS

- Pricing Management
- Invoice Processing

- Invoice Auditing
- Pricing Validation
- Margin & Markup Calculations
- Product Pricing
- Promotions Management
- Customer Communication
- Stakeholder Management
- Ticket Management
- Data Analysis
- Microsoft Excel
- Pricing Discrepancy Resolution
- Process Improvement
- Team Training
- Time Management
- Quality Assurance
- SLA Management

Technical skills

- Microsoft Excel (VLOOKUP, XLOOKUP, Pivot Tables, IF Functions)
- Microsoft Office Suite
- ERP/Pricing Systems
- Ticketing Systems
- Data Validation